2 - 3 April 2025 | Hilton Sydney

INTERNATIONAL KEYNOTES



Dr Lai Yi Feng, Acting Deputy Director, Integrated General Hospital (IGH) Programmes, MOH Office for Healthcare Transformation, Singapore, Adjunct Lecturer, National University of Singapore



Prof Rachel Bachner-Melman, Professor of Clinical Psychology, Ruppin Academic Center and Hebrew University of Jerusalem

SPEAKERS INCLUDE:



Sarah McRae, Chief Executive Officer,
Calvary Amplar Health Joint Venture



Dr Shaun Hosein, *Clinical Director - Virtual and Integrated Care*, **Metro South Hospital and Health Service**



Dr Carmon Guy, HITH Clinical Director, Cairns Hospital, Queensland Health



Michael Tresillian, HITH/General Medicine, Royal Brisbane and Women's Hospital, Metro North Health



Chenyao (Jerry) Yu, General Manager, Virtual Care & Hospital in the Home Services, Northern Sydney Local Health District



Dr Michelle Chen, *Clinical Director Virtual Care* & Hospital in the Home Services,
Northern Sydney Local Health District



Dr June Song, Medical Director, Hospital in the Home Adult, Monash Health



Laura Marsh, Virtual Health Change Manager, Strategy, Innovation & Improvement, South Eastern Sydney Local Health District



Dr Helen Barrett, *Director of Obstetric Medicine,* **Royal Hospital for Women**



Eszter Josza, HITH Co-Ordinator, Department of Newborn Care, Royal Hospital for Women



A/Prof Deborah Fox, Associate Professor in Midwifery, University of Technology Sydney



Ella Cannon, *Principal*, **Hive Legal**



Sue Massey, Manager - Connected Care Team, NSW Ministry of Health



Julia Conway, Director, Hospital Policy and Projects,
Independent Health and Aged Care Pricing Authority

PLUS PRE-CONFERENCE WORKSHOP | 1 APRIL 2025, HILTON SYDNEY | 9:00AM - 12:00PM

Implementing Virtual Care into Practice | Led by the NSW Agency for Clinical Innovation

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Wednesday 2 April 2025

DAY 1

PRE-CONFERENCE HALF DAY WORKSHOP: IMPLEMENTING VIRTUAL CARE INTO PRACTICE

1 April 2025 | 9:00am - 12:00pm | Hilton Sydney

- A practical workshop to support the implementation of virtual care
- Understand and apply key implementation strategies to embedding virtual care easily in healthcare
- Create a toolkit of resources to assist implementation

Workshop Facilitators

Donna Parkes, Stream Lead, Virtual Care,

Agency for Clinical Innovation

Stacey Hutchinson, Virtual Care Project Officer,

Agency for Clinical Innovation

8:30 Registration & Morning Coffee

9:00 DAY ONE OPENING

9:05 Opening remarks from the Chair

Dr Shaun Hosein, *Clinical Director - Virtual and Integrated Care,* **Metro South Hospital and Health Service**

9:10 OPENING KEYNOTE | HITH - Improving Health Outcomes for First Nations People

A recent expansion of Cairns Hospital HITH service included a review of the model of care which included consultation with First Nations representatives and the inclusion of Aboriginal Health Worker within the Cairns Hospital HITH team. HITH aims to integrate care between the secondary care sector and the primary care sector to improve care outcomes and overall health and wellbeing of Aboriginal and Torres Strait Islander people.

Dr Carmon Guy, HITH Clinical Director, Cairns Hospital, Queensland Health

9:40 INTERNATIONAL KEYNOTE | Hospital-at-Home Care in Singapore: An Exploration of Health System Partners' State of Readiness, and Policy and Implementation Strategies Essential to Support Scale-Up

Dr Lai Yi Feng, Acting Deputy Director, Integrated General Hospital (IGH) Programmes, MOH Office for Healthcare Transformation, Singapore, Adjunct Lecturer, National University of Singapore

10:10 From little things, big things grow - The HITH journey across NSW

- Background of HITH across NSW analysis of contextual themes
- Overview of opportunities to revolutionise HITH
- Transformative growth of HITH services as a viable alternative to hospital model
- Future opportunities and next horizon steps

Sue Massey, Manager - Connected Care Team, NSW Ministry of Health

10:40 CASE STUDY | Successful innovative HITH programs, highlighting the journey from idea to implementation and what worked, what could work better?

11:10 Networking Break & Morning Tea

11:40 SPONSOR SPOTLIGHT | How data and Al are transforming HITH practices

12:10 NSLHD Virtual Care and Hospital in the Home Services

Dr Michelle Chen, *Clinical Director Virtual Care & Hospital in the Home Services*, **Northern Sydney Local Health District**

Chenyao (Jerry) Yu, *General Manager, Virtual Care & Hospital in the Home Services*, **Northern Sydney Local Health District**

12:40 Moving beyond traditional models of Safety and Quality in HITH/Virtual Care

Michael Tresillian, HITH/General Medicine, Royal Brisbane and Women's Hospital, Metro North Health

13:10 Networking Lunch

14:10 Transfusion@Home - Paediatric Red cell transfusion in the home

Researching, developing and providing red cell transfusions in the home to transfusion dependant children and young people in order to increase school attendance.

Amy Wright, Clinical Nurse, Women's and Children's Hospital, SA

14:40 PANEL | Insights from HITH managers on overcoming challenges and maximizing patient outcomes.

Dr June Song, *Medical Director, Hospital in the Home Adult,* **Monash Health**

Chenyao (Jerry) Yu, *General Manager, Virtual Care & Hospital in the Home Services*, **Northern Sydney Local Health District**

15:25 Closing remarks from Chair for HITH

15:30 Networking Break & Afternoon Tea

THE BELOW SESSIONS WILL HOST BOTH TELEHEALTH & HITH AUDIENCE

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16:00 PANEL | Overcoming healthcare barriers through Virtual Pathways

- How can we avoid hospitalisation? Can we incentivise hospitals not to keep inpatients?
- Key considerations when designing virtual pathways that cater to diverse patient populations
- How can data from virtual pathways be leveraged to enhance clinical decision-making and patient outcomes?

Ryan Hutton, Manager - Provider Networks, nib

Niranjan Bidargaddi, *Professor of Digital Health*, **Flinders University**

16:40 DEBATE | Virtual Care is a component of HITH

This debate will try to define what HITH v/s Virtual Care and if they are indeed the same or not? This subject allows for exploration of how virtual care enhances the effectiveness of HITH models versus arguments about the potential drawbacks of integrating the two.

- Opening statements (10 mins)
- Rebuttals from each side (10 mins)
- Audience Q&A (10 mins)
- Closing statements (10 mins)

Chair: Dr Shaun Hosein, *Clinical Director - Virtual and Integrated Care*, **Metro South Hospital and Health Service**

17:20 Closing Remarks from the Telehealth Chair

17:25 End of Day 1 & Networking Drinks





Thursday 3 April 2025



8:30	Registration & Morning Coffee
9:00	DAY TWO OPENING
9:05	Opening remarks from the Chair
9:10	OPENING KEYNOTE HITH for Aged Care: Is it time to think about how we deliver care to our most vulnerable?
	Sarah McRae, <i>Chief Executive Officer,</i> Calvary Amplar Health Joint Venture

9:40 INTERNATIONAL KEYNOTE | Hospital in the Home for Severe Eating Disorders

Prof Rachel Bachner-Melman, *Professor of Clinical Psychology,* **Ruppin Academic Center and Hebrew University of Jerusalem**

10:10 Cancer Care @ Home and Traditional Hospital in the Home - insights and challenges from running the biggest HITH/bed substitution service in Melbourne, Victoria

Dr June Song, Medical Director, Hospital in the Home Adult, Monash Health

10:40 Networking Break & Morning Tea

11:10 Virtual Maternal and Newborn Care

Dr Helen Barrett, *Director of Obstetric Medicine*, **Royal Hospital for Women**

Eszter Josza, HITH Co-Ordinator, Department of Newborn Care, Royal Hospital for Women

A/Prof Deborah Fox, Associate Professor in Midwifery, University of Technology Sydney

11:40 PANEL | Implementing Maternal and Newborn Hospital in the Home at the Royal Hospital for Women, Randwick

Dr Helen Barrett, *Director of Obstetric Medicine*, **Royal Hospital for Women**

Eszter Josza, HITH Co-Ordinator, Department of Newborn Care, Royal Hospital for Women

Laura Marsh, Virtual Health Change Manager, Strategy, Innovation & Improvement, South Eastern Sydney Local Health District

Dr Helen Konowec, *Clinical Co-Director of Maternity Services* (Midwifery), **Royal Hospital for Women**

Moderator: A/Prof Deborah Fox, Associate Professor in Midwifery, University of Technology Sydney

12:30 SPONSOR SPOTLIGHT | How can hospitals manage supply chain and logistics for HITH patients

13:00 Networking Lunch

14:10 BREAKOUT - INDUSTRY ROUNDTABLES

(This will host both Telehealth & HITH audience)

Join us for an engaging roundtable (RT) discussion featuring 2 to 3 esteemed featured speakers and a skilled moderator. Each RT session will delve into innovative strategies for addressing current and future challenges in Virtual Care. The discussions are meant to be very organic, interactive and aims to foster exchange of ideas, highlight best practices, and explore top 3 to 5 actionable solutions. Attendees will have the opportunity to participate in the conversation, ask questions, and contribute their perspectives.

INDUSTRY RT1

Legal and regulatory considerations for telehealth and HITH services + data privacy

Ella Cannon, Principal, Hive Legal

INDUSTRY RT2

Integration of Telehealth & HITH

Dr Konrad Kangru, *General Practitioner*, **Whitsunday Doctors Service**; *Medical Advisor*, **Office of Rural and Remote Health**; Co- Chair, **Queensland's Rural & Remote Clinical Network**; *Qld Representative*, **RACGP Rural Faculty**; *Board Director*, **North Qld PHN**

INDUSTRY RT3

Policy and Funding - what's next? + addressing reimbursement issues

Julia Conway, *Director, Hospital Policy and Projects,*Independent Health and Aged Care Pricing Authority

INDUSTRY RT4

RESEARCH SPOTLIGHT

Lecture 1: Data on telehealth use trends in general practice from over 800 practices across Victoria and NSW

Mirela Prgomet PhD, Senior Research Fellow, Centre for Health Systems and Safety Research, Australian Institute of Health Innovation, Macquarie University

Lecture 2: Evaluating the learnability of virtual care technologies used in residential aged care homes

Adeola Bamgboje-Ayodele, *PhD, Research Fellow, Human Factors*, **The University of Sydney**

15:00 Someone from Industry RT sessions share the top 3-5 strategies for each issue that was discussed in their RT

15:20 Closing Remarks from the Chair

15:25 Closing of the Conference & Afternoon Tea

NEW FOR 2025 AGED CARE TECH CONNECT

This event is designed for forward-thinkers and pioneers who are eager to explore how technology is transforming the way we deliver and experience aged care. From breakthrough innovations to practical applications, this is where the next chapter of virtual aged care unfolds.

SPONSORSHIP AND EXHIBITION OPPORTUNITIES

Excellent opportunities exist to showcase your organisation.
For further information, please contact **Danielle Newman**, **Senior Business Development Manager on (+61) 2 9080 4318**or email: Danielle.Newman@informa.com

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Easy Ways to Register

Web

www.connectvirtualcare.com.au/HITH



Telephone

+61 (0)2 9080 4307 - Quoting P25A02



info@informa.com.au - Quoting P25A02

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Pricing Details									
Register Early & Save	Early Bird Rate: Book & pay by 31 Jan 2025				Standard Rate: Book & pay from 1 Feb 2025				
Conference Package	PRICE	GST	TOTAL	SAVE	PRICE	GST	TOTAL		
Two day conference	\$2,295	\$229.50	\$2,524.50	\$400	\$2,695	\$269.50	\$2,964.50		
Conference Package Health Professional Rate	\$1,495	\$149.50	\$1,644.50	\$400	\$1,895	\$189.50	\$2,084.50		
Pre-Conference Workshop	\$495	\$49.50	\$544.50						
Streamly Access Pass						\$49.50	\$544.50		

VENUE DETAILS

Hilton Sydney, 488 George St, Sydney NSW 2000 **Phone:** (02) 9266 2000, www.hiltonsydney.com.au For full terms and conditions, please visit: www.connectvirtualcare.com.au/HITH

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