PART OF

CONNECT VIRTUAL CARE

Medication Safety & Efficiency Conference

SPEAKERS INCLUDE:

Dr Angus Ritchie, *Clinical Director, SDPR Program, Sydney LHD, Clinical Associate Professor, Sydney Medical School, Senior Staff Specialist Nephrologist,* **Concord Repatriation General Hospital**

Alicia Simpson, *Chief Pharmacy and Psychology Information Officer,* **Ramsay Health Care**

Michael Bakker, *Chief Pharmacy Information Officer, SA Pharmacy,* **SA Health**

Cheyne Sullivan, *Aboriginal Health Lead, SA Pharmacy,* **SA Health**

Daisy Lu, *Clinical Operations Manager and Clinical Pharmacist,* **Eucalyptus**

Peter Guthery, *Senior Pharmacist - Strategic Policy,* **PSA**

Kendra Hagedorn, *Chief Nursing Information Officer,* **Ramsay Health Care**

Daniel Trajkov, *Chief Pharmacy Information Officer,* **South Eastern Sydney LHD,** *Senior Program Manager,* **UnitingCare Queensland**

Geeta Sandhu, *Deputy Director of Clinical Trials,* **St Vincent's Sydney Public Hospital**

Jillian Campbell, *Lead Subject Matter Expert, VMM ePrescribing Project, Virtual Care, Program Delivery,* **eHealth NSW**

Brett Chambers, *Director of Virtual Pharmacy,* **Western NSW LHD**

Michael Quach, *Chief Pharmacist,* **Illawarra Shoalhaven Local Health District**

Mike Stephens, *Director, Medicines Policy & Programs,* **NACCHO**

Mohanrao Ramarao, *Senior Pharmacist,* **Alfred Health**

Michelle Dobie, *Principal Advisor Digital Health Systems & Projects,* **Royal Flying Doctor Service (SA/NT)**

Kate Renzenbrink, *Digital Health Adviser, Australian Digital Health Agency, Chief Clinical Informatics Officer,* **The Royal Victorian Eye and Ear Hospital**

Jo Hunter, *Assistant Deputy Director of Pharmacy – Informatics, Supply Chain,* **Monash Health**

Brenton Jones, *Senior Digital Health Officer,* **Western NSW PHN**

PRE-CONFERENCE WORKSHOP

TUESDAY 1ST APRIL 2025

13:30 – 14:00 Registration | Arrival Tea & Coffee

14:00 – 16:30 Workshop | Including Afternoon Tea 2:45 – 3:00

Applying Human Factors Methods to Evaluate and Optimise Health Tech and Improve Patient Safety

– What's new and how could we apply this to our settings

– Working through complex real-life clinical cases for pre- and post-implementation sites

– Dipping below the surface on data and in-depth discussions on guidelines

Workshop Leaders: Professor Mel Baysari, *Professor of Health Research,* **The University of Sydney**

8:30 Registration & Morning Coffee

9:00 DAY ONE OPENING

9:00 **Opening remarks from the Chair**

Melissa Fodera, *Clinical Excellence Lead (Standard 4 Medication Safety),* **Austin Health**

9:10 OPENING KEYNOTE ADDRESS | **Statewide Rollout of the Single Digital Patient Record**

Dr Angus Ritchie, *Clinical Director, SDPR Program, Sydney LHD, Clinical Associate Professor, Sydney Medical School, Senior Staff Specialist Nephrologist,* **Concord Repatriation General Hospital**

9:40 **De-mystifying Private Health: Achieving Levels of Safety & Balancing Resources**

— EMR systems: what are our priorities and how did we get here?

— How is this EMR being used on a day-to-day basis?

— How does this impact workflows, prescribing and paper?

Alicia Simpson, *Chief Pharmacy and Psychology Information Officer,* **Ramsay Health Care**

10:10 KEYNOTE ADDRESS | **Building Workforce Legacy: How can we Support Clincans and Their Time?**

— AI tools to assist with transitions of care

— Elements outside of eMeds in EMR

— Frameworks and guidelines

Michael Bakker, *Chief Pharmacy Information Officer, SA Pharmacy,* **SA Health**

10:40 Networking Break & Morning Tea

11:10 SESSION SPOTLIGHT

Innovative Solutions for Efficient Medication Management

11:30 CASE STUDY | **Beyond the Gap: Continuity of Medicines Management for Aboriginal and Torres Strait Islander People**

Cheyne Sullivan, *Aboriginal Health Lead, SA Pharmacy,* **SA Health**

12:00 IN CONVERSATION | **Understanding New Errors, Incidents and Usability**

— What are some of the new dispensing and prescribing errors? How can we reduce them?

— Is there an appropriate maximum dispensing error rate? How (&why) this may differ among different scenarios

— How can we help the software's catch up?

— Digital Governance

Daisy Lu, *Clinical Operations Manager and Clinical Pharmacist,* **Eucalyptus**

Peter Guthery, *Senior Pharmacist - Strategic Policy,* **PSA**

Michelle Nalder, *Deputy Director of Pharmacy, Chief Pharmacy Information Officer,* **The Royal Melbourne**

12:45 Networking Lunch

13:45 PANEL | **Debunking Transitions of Care: Where Should Our Focuses Lie?**

— In-hospital transfers and in the within the community: allied health, GP, aged care etc

— Discharge to another hospital

— How can we better improve the handover of medicine information

— Adoption of AI

Michael Bakker, *Chief Pharmacy Information Officer, SA Pharmacy,* **SA Health**

Kendra Hagedorn, *Chief Nursing Information Officer,* **Ramsay Health Care**

Daniel Trajkov, *Chief Pharmacy Information Officer,* South Eastern Sydney LHD, *Senior Program Manager,* **UnitingCare Queensland**

Mike Stephens, *Director, Medicines Policy & Programs,* **NACCHO**

14:30 **Nursing Workflows and Clinical Incidents in Tasmania**

Melinda Rose, *Nursing Director – Safe Medication Practice,* **Statewide Hospital Pharmacy, Tasmania**

15:00 Afternoon Tea & Networking Break

15:30 **An Update from Alfred Health: Two Case Studies**

— Deploying the most extensive electronic management system for chemotherapy and cancer treatments in Australia

— Implementation of closed loop medication management of complex infusions in ICU

Linda Shi, *Senior Pharmacist,* **Alfred Health**

Mohanrao Ramarao, *Senior Pharmacist,* **Alfred Health**

16:00 PANEL | **Digital Tools Used to Connect Hospital with Aged Care**

— Improving medication administration whilst becoming more efficient?

— eMeds in EMR and Medication Reviews – where should we focus?

— Other digital tools we should consider

Jillian Campbell, *Lead Subject Matter Expert, VMM ePrescribing Project, Virtual Care, Program Delivery,* **eHealth NSW**

Brett Chambers, *Director of Virtual Pharmacy,* **Western NSW LHD**

Brenton Jones, *Senior Digital Health Officer,* **Western NSW PHN**

16:50 Closing Remarks from Chair and Networking Drinks

Medication Safety & Efficiency Conference

Thursday 3 April 2025

DAY 2

8:30	Registration & Morning Coffee

9:00 DAY TWO OPENING

9:00 **Opening remarks from the Chair**

Michael Quach, *Chief Pharmacist,*
Illawarra Shoalhaven Local Health District

9:10 **OPENING ADDRESS | Overcoming Medication Safety and Efficiency from Coast to Bush**
— Implementing eHealth Records for improved medication safety
— Offline capabilities iPads or computers
— Governance and aligning with standards

Michelle Dobie, *Principal Advisor Digital Health Systems & Projects,*
Royal Flying Doctor Service (SA/NT)

9:40 **CASE STUDY | Overcoming Connectivity and Managing Multiple Systems in Clinical Trial Pharmacy**
— What to do when there are 11+ systems in place + paper?
— How to get the pharmacist back into a clinical role
— Can we close the loop?

Geeta Sandhu, *Deputy Director of Clinical Trials,*
St Vincent's Sydney Public Hospital

10:10 **From Data to Wisdom: The Role of Nursing Informatics Leadership in Digital Meds Management**

Kate Renzenbrink, *Digital Health Adviser,*
Australian Digital Health Agency, Chief Clinical Informatics Officer,
The Royal Victorian Eye and Ear Hospital

10:40	Networking Break & Morning Tea

11:10 **PANEL | Transferring Big EMRs to Other/Smaller Facilities: What Does This Mean for Rollouts?**
— New Infrastructure, Satellite Hospitals and Creating CX Roles
— Bespoke functionalities and considerations
— Engaging boards, and overcoming budgets
— Grappling with regional, rural and remote
— Challenges and road-bumps to how we achieved this

Jo Hunter, *Assistant Deputy Director of Pharmacy – Informatics, Supply Chain,* **Monash Health**

Moderated by Michael Quach, *Chief Pharmacist,*
Illawarra Shoalhaven Local Health District

12:00 **Improving Patient Identification to Reduce Errors**

Patient identification errors are a growing proportion of incidents reported to Australia's primary professional indemnity insurer. The causes of these errors are many, and the harm that may occur goes well beyond privacy breaches and inefficiency - they can lead to hospital admissions or death. This session will explore the human and system factors that is resulting in patient identification is increasingly represented in incident notifications, and the changes needed to reduce avoidable harm caused in primary care by inadequate or incorrect patient identification.

Peter Guthery, *Senior Pharmacist - Strategic Policy,* **PSA**

Jess Hadley, *Professional Officer and Local Advisory Committee member for NSW and the ACT,* **PDL**

12:30	Networking Lunch

13:30 **Nursing Workflows and Clinical Incidents**

Rebecca Lewin, *Chief Nursing Information Officer,*
The Royal Melbourne Hospital

14:00 **CASE STUDY | Governance and Risk Mitigation: Overcoming Clinical Pain Points When Paper is Still in Use**

In this session, Rebecca will highlight some clinical pain points with the interface of digital systems and remaining paper-based processes in the prescribing, administration and dispensing of medicines. The session will explore the role of governance in overcoming the ongoing clinical risk posed by hybrid systems in health organisations.

Rebecca Broom, *Director of Pharmacy,* **Liverpool Hospital**

14:30 **CLOSING KEYNOTE ADDRESS | eScripts: What's Next?**

Vicki Ibrahim, *Director, Medicines Safety Program – National Program Delivery Branch – Policy, Programs and Engagement Division,* **ADHA**

15:00 Closing Remarks from Chair

15:05	Conference Concludes & Afternoon Tea Served

NEW FOR 2025 AGED CARE TECH CONNECT

This event is designed for forward-thinkers and pioneers who are eager to explore how technology is transforming the way we deliver and experience aged care. From breakthrough innovations to practical applications, this is where the next chapter of virtual aged care unfolds.

WHO SHOULD ATTEND

Connect Virtual Care attracts over 200+ attendees every year, be part of the movement to improve the delivery of care and expect to meet with the Who's Who of the industry at this key event.

Government Departments & Agencies

Public & Private Hospitals

LHD's & PHN's

Primary Care Providers

Allied Health

Private Health Insurers

Consultants & Law Firms

Technology & Software Providers

Medication Safety & Efficiency Conference

2 – 3 April 2025 | Hilton Sydney

Easy Ways to Register

1 **Web**
www.connectvirtualcare.com.au/medicationsafety

2 **Telephone**
+61 (0)2 9080 4307 – Quoting P25A02

3 **Email**
info@informa.com.au – Quoting P25A02

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medsafety25

Pricing Details

Register Early & Save	Early Bird Rate: Book & pay by 31 Jan 2025				Standard Rate: Book & pay from 1 Feb 2025		
Conference Package	**PRICE**	**GST**	**TOTAL**	**SAVE**	**PRICE**	**GST**	**TOTAL**
2 day conference pass	$2,395	$239.50	$2,634.50	**$400**	$2,795	$279.50	$3,074.50
Health Professional 2 day conference pass	$1,595	$159.50	$1,754.50	**$300**	$1,895	$189.50	$2,084.50
Virtual Pass	$2,195	$219.50	$2,414.50	**$500**	$2,695	$269.50	$2,964.50
Health Professional Virtual Pass	$1,495	$149.50	$1,644.50	**$300**	$1,795	$179.50	$1,974.50
Workshop					$495	$49.50	$544.50
Streamly					$150	$15	$165

For full terms and conditions, please visit: **www.connectvirtualcare.com.au/medicationsafety**

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Excellent opportunities exist to showcase your organisation.
For further information, please contact:
Danielle Newman, Senior Business Development Manager on (+61) 2 9080 4318 or email: Danielle.Newman@informa.com

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